Quick Reference Guide - Stop Payment

The Stop Payments workspace provides you the ability to place stop payment requests and to view the history of stop payments requests submitted through Digital Banking IQ and Business Financial Services.

To access the Stop Payments workspace, open the left navigation menu, click to expand the Payments & Transfers menu, then select the Stop Payments link.

Home \rightarrow	
Payments & Transfers —	
Transfers	
Stop Payments	
Payment Center	
Contact Center	
Reporting +	
Payment Fraud Control $ ightarrow $	
User Maintenance \rightarrow	
R	
Test User	
LAST LOGIN: 07/17/2019 09:24 PM	

View Stop Payment(s)

The Stop Payment list view widget is pinned to the workspace, provides a history of the stop payments that have been submitted through Digital Banking IQ and Business Financial Services.

Stop Pa	iyments					A	ıdd Widget ▼
STOP PAYMENTS							
Add Stop Re	equest(s)					¢	As of 08/28/2019 01:55 PM
•	Save						7 🗉 🖨 🕹
ACTIONS	STATUS	ACCOUNT NAME	ACCOUNT NUMBER	CHECK NUMBER/RANGE	AMOUNT	STOP REASON	EXPIRATION DATE
	Placed	Building Account	23235252	100-200	0		
	Placed	Capital Account	123456789	2509	52,589.00	Lost Check	
	Placed	Office Expenses	10010002	12387-12387	1,500.00		09/07/2019
	Placed	Building Account	23235252	12387	1,500.00		09/07/2019
	Placed	Capital Account	123456789	12387	1,500.00		09/07/2019
VIEW 1-5 OF 31						DISPLAY 5 V	1 2 3 7 >

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Quick Reference Guide - Stop Payment

Click on View in the Actions column in the list view to see the details of any stop payment.

Account Details	2		
Account Name Operating Account	Account Number 10010001	Check Number/Range 258	Amount 123.00
Stop Reason Lost Check	Expiration Date 10/08/2019	Response Description Stop Payment request accepted	Check Issue Da 04/08/2019
Payee	Bank Trace Number 20190980002	Initiated By A Campbell	Stop Date 04/08/2019

Placing Stop Payment(s)

Click on Add Stop Request(s) link:

STOP PAYMENTS								
Add Stop Re	equest(s)					÷	As of 08/28/2019	01:58 PM
•	Save						7	⊜ ⊥
ACTIONS	STATUS	ACCOUNT NAME	ACCOUNT NUMBER	CHECK NUMBER/RANGE	AMOUNT	STOP REASON	EXPIRATION [DATE

Quick Reference Guide – Stop Payment

You can add a single, multiple or a range of Stop Payment requests. Optional information on the input form are called out, the rest are required –

Stop Payme	ent		
ACCOUNT	CHECK NUMBER		Optional
STOP DURATION	Optional STOP REASON	ISSUE DATE	
ADDITIONAL STOP REQUESTS			
SUBMIT CANCEL			

To add a range Stop Payment select Range, the input fields will dynamically present appropriate information needed for a range stop payment –

ACCOUNT		CHECK NUMBER	Single	STOP DURATION	Optional	Clear
Select	•	From	То		•	
STOP REASON						
	-					

Click on the Single link to revert the input form back to a single stop payment, as needed.

Quick Reference Guide – Stop Payment

To add multiple stop payments, enter the desired number of stop payments to add. Click X to remove an unneeded input form –

ACCOUNT		CHECK NUMBER	Range	AMOUNT	Optional
Select	-				
STOP DURATION	Optional	STOP REASON	Optional	ISSUE DATE	Optional
6 months	.		•		
PAYEE	Optional				
ACCOUNT		CHECK NUMBER	Range	AMOUNT	Optional
Select	-				
STOP DURATION	Optional	STOP REASON	Optional	ISSUE DATE	Optional
6 months	.		•		
PAYEE	Optional				
ADDITIONAL STOP REQU					
- 1 +					

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